

**REMARKS/ARGUMENTS**

Claims 1-9 are pending herein. Claim 1 has been amended as supported by paragraph [0061] of the present specification. Applicant respectfully submits that no new matter has been added.

Applicant would like to thank Examiner Fisher for courtesies extended during the telephonic interview on February 23, 2005 with Applicant's undersigned representative.

Claims 1-9 were rejected under §103(a) in view of Malin. To the extent this rejection might be applied against the amended claims, it is respectfully traversed.

Claim 1 has been amended to recite the "user interface means for inserting the repair estimate time on the repair-reservable day/time displayed." As discussed during the February 23, 2005 telephone interview, the Malin reference's iterative computer-driven scheduling process does not disclose this level of manual user interaction in the repair reservation scheduling process. For this reason, Applicant's amendment of claim 1 clearly distinguishes the claimed invention from the cited prior art. Accordingly, amended claim 1 defines patentable subject matter and is in condition for allowance.

2. Claims 2-9 depend from claim 1 and thus Applicant respectfully submits that claims 2-9 likewise define patentable subject matter and are in condition for allowance.

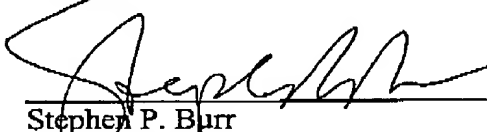
If Examiner Fisher believes that contact with Applicant's attorney would be advantageous toward the disposition of this case, he is herein requested to call Applicant's attorney at the phone number noted below.

The Commissioner is hereby authorized to charge any additional fees associated with this communication or credit any overpayment to Deposit Account No. 50-1446.

Respectfully submitted,

April 1, 2005

Date



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